

# SOFiE Sort – GUI – Certificates renewal

U IT is a Luxembourgish RegTech company specialized in Legal Reporting. Since 2010, we supported more than 500 customers including 45 banks. Helped by this strong expertise, we provide with a quality and guaranteed service.

This present offer covers all the aspects surrounding the delicate operation of renewing the Luxtrust certificates of a SOFiE Sort environment. We guarantee a minimal interruption of the service and provide with a strong backup insurance allowing to recover any lost profile. It also includes a couple of options with a Service Contract and a warranted support for our most demanding customers.

## Context & requirements

When the certificates of a SOFiE Sort installation has to be renewed, the usual requirements are :

- ensure the application remains functional during deadline dates
- the service may not suffer an interruption of more than a few days
- the service requires to stay reliable after the operation

## Guarantees

U IT provides the following guarantees :

- **Maximum of 8 downtime hours**
- A specific independent backup of the profile which grants a guarantee to restore it in case of issue
- **1 month of service contract granted after the operation**
- Contact with the regulators (CSSF/BCL/CAA) in case of delay in the delivery of reports

## Tasks performed

- All the technical steps under the SOFiE Sort environment
- Act as SPOC for all the paperwork with Luxtrust, the House of Entrepreneurship and Worldline
- Create & fill the CSSF registration document + provide with precise instructions
- **Synchronize all the participants for the key operation of switching the certificates**
- Test & validate the change
- Backup the key SOFiE profile files (restore warranty – valid all the lifetime of the certificates)

## Future & maintenances

- At the end of the renewal, U IT performs a quick audit and will inform & advise you if a problem was spotted.
- We can perform a **reconfiguration or a re-installation of the environment** in order to better respond to your current needs.
- Subscribe to our Service Contract to benefit a fast & guaranteed support and help in the future.

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## Prices and options

Select the certificate lifetime

year(s)

Calculated price

EUR

**Includes :**  
 Configuration, legal paperwork handling & installation – all performed remotely  
 1 month service contract  
 Backup of key files with guarantee for the lifetime of the certificates

**Options:**

(\*)

U IT handles certificates payment	EUR
Clean-up and minor reconfiguration	EUR
Migration / reconfiguration	EUR
Service Contract (/per year)	EUR

**Total :**

(\*) Hold mouse over checkboxes for more information

## Practically

In order to apply to this offer, please complete and fill the following information details.  
 Print and sign the document -or- electronically sign the filled document + send us a copy by mail.

Company information

Date :

(yyyy/mm/dd)

Name :  
 Street, number & other :  
 Postal code & Town :

Contact information

Main contact (\*)

Email:

Phone:

Title:

Other contact 1

Email:

Phone:

Title:

(\*) Signer of the contract

Invoicing address + other information :

(if different than company address + main contact information)

U IT Notes & special conditions:

For  
 Mr/Mrs

For U IT  
 Mr Alexandre THILMANY

Contact U IT :  
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 @ [licenses@uit.lu](mailto:licenses@uit.lu)