

# **SOFiE Business GUI – Certificate renewal**

U IT is a Luxembourgish RegTech company specialized in Legal Reporting. Since 2010, we supported more than 500 customers including 45 banks. Helped by this strong expertise, we provide with a quality and guaranteed service.

This present offer covers the delicate operation of renewing the Luxtrust electronic certificate. U IT guarantees the success of operation, performed rapidly, and under a fair tariff specifically reduced for this specific purpose.

#### **Context & requirements**

In the context of this type of SOFiE account, with a yearly use, the usual exigencies are :

- The renewal has to be performed urgently
- The service must be fully operational after the renewal
- The data processed by SOFiE must remain accessible only to those in charge

#### Guarantees

U IT provides the following guarantees :

- Respond to any urgency : the operation can be achieved in a few days (record is 2 days)
- A maximum of 4h of service interruption
- A specific independent backup of the profile which grants a guarantee to restore it in case of issue
- 1 month of service contract granted after the operation
- The insurance that the FATCA/CRS data remain confidential, including regarding U IT staff

### Tasks performed

- All the technical steps under the SOFiE Business application performed remotely
- Act as SPOC for all the papework with Luxtrust, the House of Entrepreneurship and Worldline
- Synchronize all the participants for the key operation of switching the certificates
- Test & validate the change + application maintenance (update SOFiE, clean up profile)
- Backup the key SOFiE profile files (restore warranty during the lifetime of the certificate)

#### Future & maintenances

If you experience the following in the future :

- A change in your IT infrastructure, a new workstation, or a new colleague which impacts SOFiE
- You lost the password or it's not running anymore
- You have to send new kind of reports and need advises

Do not hesitate to contact us, we'll respond rapidly.



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Prices	and options			
$\Delta$	Select the certificate lifetime Calculated price Includes : Configuration, legal paperwork handling & insta 1 month service contract Backup of key files with guarantee for the lifetin		year(s) EUR	
	<b>Options:</b> U IT handles certificate payment Clean-up and minor reconfiguration Migration / reconfiguration (*) Hold mouse over checkboxes for more information	(*) EUR EUR EUR	Total :	
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### Practically

In order to apply to this offer, please complete and fill the following information details. Print and sign the document -or- electronically sign the filled document + send us a copy by mail.

Company information		Date	9:
Name	:		(yyyy/mm/dd)
Street, number & other	:		
Postal code & Town	:		
Contact information			
Main contact (*)		Phone:	
Email:		Title:	
Other contact 1		Phone:	
Email:		Title:	
(*) Signer of the contract			
Invoicing address + other inform	ation :	U IT Notes & special condition	ons:

(if different than company address + main contact information)

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For Mr/Mrs For U IT Mr Alexandre THILMANY

Contact U IT: Tel : (+352) 26 10 86 86 @ <u>licenses@uit.lu</u>